

Medical Care Advisory Committee

Minutes of September 21, 2023

Participants

Committee Members (via phone)

Michael Hales (Chair), Jennifer Marchant, Rachel Craig, Carlos Flores, Emily Zheutlin, Muris Prses for Dale Ownby, Brian Monsen, Lisa Heaton, Dr. Robert Baird, Stephanie Burdick, Jennifer Strohecker, Calleen Kenney, Dr. Jennifer Brinton, Gina Tuttle, and Davis Moore

Committee Members Absent

Joey Hanna, Kim Dansie, Alan Ormsby, Michael Jensen, and Cassidy Matthew

DHHS Staff (via phone)

Melissa Aitken, Josip Ambrenac, Tracy Barkley, Laura Belgique, Mary Cavanaugh, Nate Checketts, Eric Grant, Brent Kelsey, Yoon Kim-Butterfield, Matt Lund, Jennifer Meyer-Smart, Samantha Moore, Seyha Ros, Michelle Smith, James Stamos, Greg Trollan, Kolbi Young, and Dorrie Reese

Guest (via phone)

Justin Allen, Allison Allred (DPH), Michael Allred (GOPB), Seth Anderson, Amily Ashcraft, Athens (GOPB), Emma Chacon, Jill Chang, Nelson Clayton, Adam Cohen, Rylee Curtis, Kaitlyn Drollinger, Jeanne Edens, Neil Erickson (DGO), Maritz Erickson (DWS), Julie Ewing, Lisa Fallert, Marian Furst, Jacob Glenn, Eric Gradwell, Geoff Harding, Allison Heffernan, Kory Holdaway, Scott Horne, Alan Houston, Michelle Jenson, Kristeen Jones, Rosemary Lesser, Jenifer Lloyd, Thomas Merrill, Elise Napper (DGO), Joni Nebeker, Andrea Neilsen, Katrina Nielsen, Josh Pitman, Jennifer Radcliffe, Andre Riggle, Destiny Rockwood, Leigha Rodak, Shelly Rogne, Ken Schaecher, Randal Serr, Daniel Sloan, Allison Spangler, Stacy Stanford, Stacey Swilling (State Dental Director), Bill Tibbits, Christopher Williams, Audry Wood, Sheila Young-Molina, and Melissa Zito

Approval of Minutes:

The August 17, 2023, MCAC minutes will be approved at the October 19th MCAC meeting.

Behavioral Health Master Plan:

Nate Checketts and Brent Kelsey gave an update.

The document which was presented is embedded in this document.

<https://medicaid.utah.gov/Behavioral Health Master Plan.pdf>

Questions:

Rachel Craig asked if a consultation plan happened already on this.

Nate Checketts stated we have had discussions with different groups, but I do not know if it's gone to the Indian Health Advisory Board as part of that process. That is good to check to see what phase we've connected with them.

Welcome New MCAC member: Emily Zheutlin:

Michael Hales welcomed the new MCAC Member Emily Zheutlin-Consumer Representative for Medicaid Beneficiaries.

Medicaid Eligibility Update:

Michelle Smith gave an update.

<https://medicaid.utah.gov/MCAC Unwinding Report.pdf>

Questions:

Stephanie Burdick asked if we could get a copy of the deep dive data. What type of operational processes have been set up from the last meeting?

Muris Prses stated roughly 30% of our staff are new, and have never processed closures, this is something that we were focused on initially and we found that we need to do more subsequent training.

Jen Strohecker stated the other piece we had committed to last month about where the data has led us to some key areas that members were experiencing problems with the enrollment application. DWS has put forth some quick help videos that will address some pieces of the application process, and review process that are challenging. These are to be out by the end of the month.

Update on Unwinding Flexibilities:

Michelle Smith gave an update.

The document which was presented is embedded in this document.

<https://medicaid.utah.gov/Utah Plan to address procedural terminations.pdf>

Update on MCAC Letter sent to DHHS Executive Director:

Michael Hales gave an update.

<https://medicaid.utah.gov/MCAC Unwinding Letter signed.pdf>

CMS Household Ex Parte Letter:

Michael Hales gave an update.

The document which was presented is embedded in this document.

<https://medicaid.utah.gov/Utah Household Ex-Parte Letter with Attachments.pdf>

MCAC Data Request Q&A:

No document was sent out. We will discuss it at the October MCAC meeting.

Committee Member Updates:

Stephanie Burdick brought up concerns about where members can go to get help who does what. Also has heard that Pacific Islanders are not being covered.

Jennifer Strohecker stated that she will work with Kolbi Young to put together an illustration document.

Director's Report:

Jennifer Strohecker gave an update on Upcoming Policy Changes, and PRISM

The document which was presented is embedded in this document.

[https://medicaid.utah.gov/MCAC Director's Update.pdf](https://medicaid.utah.gov/MCAC_Director's_Update.pdf)

SPA's Rules:

The documents which were presented are embedded in this document.

[https://medicaid.utah.gov/MCAC SPA Summary 09-21-23.pdf](https://medicaid.utah.gov/MCAC_SPA_Summary_09-21-23.pdf)

[https://medicaid.utah.gov/MCAC Rule Summary 09-21-23.pdf](https://medicaid.utah.gov/MCAC_Rule_Summary_09-21-23.pdf)

Adjourn

The meeting was adjourned at 4:00pm. Davis Moore made the motion to adjourn the meeting. Jennifer Brinton seconded that motion. The group unanimously approved.

The next meeting is scheduled for October 19, 2023, at 2:00-4:00 p.m. There will be a satellite location: The Multi-Agency State Office Building (MASOB), Conference Room #1020C